

Kuat Innovations Warranty Policy

Kuat Innovations offers a lifetime guaranty that certifies our racks to be free of defects in material and/or craftsmanship. The following conditions apply:

1. Warranty applies to original owner. (Please keep sales receipt for your records).
2. Warranty does not cover excessive wear and tear, accidental damage or abuse.
3. Repair and/or replacement of any part are at Kuat Innovations' discretion.
4. All repairs made to the structure must be made by a Kuat technician.
5. All claims must be shipped to Kuat prepaid.

If you have any problems with your rack, please contact Kuat directly by calling toll free (877)822-KUAT, or by e-mail: info@kuatinnovations.com

Kuat Innovations is proud to stand behind all of its products. In the event of a warranty or repair, Kuat will handle all repairs or replacements of products and/or parts directly with the owner of the product. Our goal is to resolve any product issue as quickly and thoroughly as possible. By working directly with the owner we are able to resolve problems more efficiently. Please direct any warranty issues to Kuat Innovations unless otherwise requested by our mutual customers.